

SCS Family and Community Engagement

COVID-19 Information and Resources for Families



Federal, State, and Shelby County Government Resources



The IRS has established a special section focused on steps to help taxpayers, businesses and others affected by the coronavirus. Please visit <https://www.irs.gov/coronavirus> for more information.



For help with unemployment claims visit:
<https://www.jobs4tn.gov/vosnet/Default.aspx>



Utility Assistance, Rent/Mortgage Assistance, Prescription Medicine Assistance. Apply by email or mail. www.shelbycountycsa.org Email utility applications to LIHEAP@shelbycountytn.gov



For Seniors, and Adults with Disabilities-Meals, CHOICES, Public Guardianship, SHIP, SNAP, Family Caregiver Services. Each call is handled on a case by case basis with care. Please visit <https://shelbycountytn.gov/3433/Aging-Commission-of-the-Mid-South>



For trauma counseling, victim compensation, orders of protection, support groups, please call or use the online form. 24/7 Sexual Assault Forensic Exams will still be provided in partnership with law enforcement. For the Sexual Assault Hotline: 901-222-4350 Please visit <https://crimevictimscenter.shelbycountytn.gov/>

Community and Business Resources



Apply for meal and utility assistance online at mifa.org/applyonline or call them at 901-529-4545. Walk-ins are temporarily closed.



Disconnections have been suspended for 60 days, but charges will continue to accrue during this time. Call MLGW's billing office at 901-544-6549 or use their drive-thru windows and drop boxes. <http://www.mlgw.com/residential/assistanceprograms>



Meals for low-income and vulnerable people provided by Mid-South Food Bank. Find mobile pantries and partner food pantries by calling 901-527-0841 or visiting www.midsouthfoodbank.org.



Meals for Shelby County Schools students provided by YMCA of Memphis and the Mid-South and the Mid-South Food Bank. Please visit <http://www.scsk12.org/coronavirusfacts/> for more information.



Assistance with food, clothes, and furniture available through Neighborhood Christian Centers. <https://www.nclife.org/>



Comprehensive list of services for homeless available through Community Alliance for the Homeless at <https://www.cafh.org/>



Internet Essentials from Comcast offers affordable in Internet at home for eligible households. <https://www.internetessentials.com/>



Community and Business Resources



Domestic Violence services available through Family Safety Center at 901-222-4400.
<https://familysafetycenter.org/>



Families with young children may be eligible for guidance through Parent Plus 901. Please visit <https://www.parentplus901.org/>



Burger King- The free kids' meals will be available with any purchase on the Burger King app. Free kids' meals are only available for take-out or drive-thru. — not delivery. <https://www.bk.com/>



Smoothie King- Any kid 12 and under will receive a free, 12 oz. kid's smoothie with the purchase of any 20 oz. smoothie using the Smoothie King Healthy Rewards <https://www.smoothieking.com/>

COVID-19 Updates



Shelby County Schools
<http://www.scsk12.org/coronavirusfacts/>



Shelby County Health Department
shelbytnhealth.com or call 833-943-1658 for the COVID-19 Call Center.



Tennessee State Department
<https://www.tn.gov/governor/covid-19.html>



Center for Disease Control and Prevention
cdc.gov/coronavirus