

DRIVING THE DREAM *Out of Poverty*



The mission of United Way of the Mid-South is to improve the quality of life for Mid-Southerners by mobilizing and aligning local resources to address priority issues. This collaborative effort is a holistic approach to advance individuals and families in poverty toward their dreams of self-sufficiency.

United Way of the Mid-South's *Driving The Dream* initiative is a system of care framework, comprised of a network of agencies that supports individuals and families to map their goals and dreams, to create a clear roadmap to achieve them, to make seamless connections to needed services, and to move them to economic self-sufficiency and a life of their choosing. *Driving The Dream* is based upon a model of research focused on developing a national standard of care to treat the condition of poverty.

United Way is the leading catalyst in stimulating support and services for individuals and families as they progress from poverty to prosperity. United Way elevates the good, partners fuel the good, agencies and volunteers do the good because together we can do more good than any one of us can do alone.

HOW IT WORKS

Driving The Dream Service Delivery Model

- **"No-wrong-door"** approach that effectively links services across organizations.
- Levels of support vary depending on the needs of individuals or families.
- Customer-centered services designed to address the diverse needs of families. The levels of support include:
 - » Direct Services including free tax preparation
 - » Coordinated Service Referrals providing a seamless partnership between agencies
 - » Care Coordinator Hub, our highest level of support that offers extensive assessment of the needs of individuals and families experiencing poverty and the creation of a "Map of My Dreams" service plan

