



UNITED WAY OF THE MID-SOUTH

DRIVING THE DREAM

POVERTY to PROSPERITY NEWS

May 2020



Referral Network Partner Meeting

Please join DTD for the Monthly Virtual Referral Network Partner meeting on Wednesday, May 27 at 1pm. During this meeting we will spotlight new partner agencies, programs, and services available to the network. Additionally, the team will announce some amazing perks of the CaseWorthy database platform and answer any questions you may have.

Join us online or by phone!
meet.google.com/thg-hnfh-ygr
1-470-285-0251 PIN: 277 131 194#

A United Way's Relief Call Center powered by Driving The Dream

- 96 individuals and families served since April 13
- 52% of requests received have been referred through DTD's shared database system
- Top requests from families include:
 - Income
 - Shelter/Housing
 - Food & Nutrition

May is National Mental Health Month

Mental Health Awareness Month reaches millions of people in the United States through the media, local events, and screenings.

- [Mental Health of America "Tools 2 Thrive"](#) provides practical tools that everyone can use to improve their mental health and increase resiliency regardless of the situations they are dealing with.
- [Youth.gov](#) states that mental health promotion and prevention are at the core of a public health approach to children and youth mental health.

A Back-to-Business Framework presented by the Joint COVID-19 Task Force

The City of Memphis COVID-19 Back-to-Business Framework, list of testing sites, virus impact numbers in Shelby County and other local resources can be found by visiting covid19.memphisfn.gov.

Upcoming Training Opportunities

Dress for Success Memphis - Join the women of Dress for Success at these upcoming Virtual Workshops.

- Lead Like a CEO - [Register](#)
- Connecting with Your Emotions to Care for Yourself and Others - [Register](#)
- Technology and the World of Work - [Register](#)

Driving The Dream Systems Training: CaseWorthy - CaseWorthy training sessions are held each Tuesday and Thursday at 10:30am & 1:00pm. [Register](#).

For assistance with the CaseWorthy system, please contact Candace.Sanders@uwmidssouth.org. For all other questions or concerns related to DTD technical systems, please contact Eric.Burden@uwmidssouth.org.

Greater Memphis Chamber hosting live and pre-recorded webinars, including their "Lunch in the Know" series. [Click here](#) for more information.

Momentum Nonprofit Partners to host virtual training opportunities - [Click here](#) to register for an upcoming session

Partner Agency Updates

For now, over 80% of our DTD partner agencies are staying put and have not yet implemented plans to reopen. We will share status and reopening plans as they become available from our partners.

- **Alliance Healthcare Services** - Telehealth is our preferred form of service, as we have suspended non-emergency field visits and cancelled group services. When telehealth is not possible, we are providing on-site services after scanning all clients/visitors/staff temperatures and completing a brief health survey. Hours are the same, but telehealth is the preferred option.
- **Get Covered Tenn** - Contact us at 1-844-644-5443 for help with renewal, enrollment, or appeals of state insurance plans. Most children are eligible for free or low-cost coverage with TennCare and CoverKids enrollment open year-round. Call our Enroll TN line at 1-866-475-7879 with questions.
- **Greater Memphis Financial Empowerment Center (GMFEC)** - Our counselors continue meeting with clients via telephone and video chat. We have found clients need assistance with their economic stimulus money and/or unemployment. [Read more](#). To schedule an appointment, call (901) 390-4200 or click [here](#).
- **Juvenile Intervention & Faith-Based Follow-Up (JIFF)** - JIFF offices are closed and we're connecting with our families as best we can. We have addressed the issue of many of our youth not having access to technology and the internet with this [innovative response](#) to keep our city safe by continuing to reach and restore communities who've been the hardest hit.
- **Shelby County Community Services Agency** - We continue to provide qualified Shelby County residents with financial assistance for your utility bills, rent/mortgage, and medical prescription payments for uninsured and underinsured citizens. [Learn more](#)
- **Shelby County Trustee** - Public access to our offices on the upper floors at 157 Poplar will be limited until further notice. We encourage you to do business with us through our smartphone app at PayIt901 ([Android](#), [iPhone](#)), through the mail, or [online](#), and our staff is available by phone at 222-0200.
- **Tennessee Department of Human Services** - Our field offices are open to review and approve applications. TDHS has dramatically reduced "through" traffic at our offices with online applications. At this time, TDHS offices are only open to in-person services by appointment. We encourage customers to use our [phone](#) and [online](#) resources.
- **The Hospitality Hub** - The Hub is only functioning as an emergency shelter. We are not open to the public for case management.

DTD Updates

If your agency has an update to share, please email Chelsea.Brock@uwmidssouth.org or Karlescia.Brookins@uwmidssouth.org so we can maintain accurate information. Additionally, you can contact your associate to provide, or receive, updated information.

DTD Technical Assistance

[Eric Burden](#), Associate Director, Data & Quality Improvement

[Candace Sanders](#), Data & Quality Improvement Analyst

[Chelsea Brock](#), Data & Quality Improvement Associate

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