



UNITED WAY OF THE MID-SOUTH

# DRIVING THE DREAM

POVERTY to PROSPERITY NEWS

April 2020



## COVID-19 Resource Guide

### Community Alliance for the Homeless

COVID-19 Updates - [Resources & agency updates](#)

### Community Crisis Resources: Help for Memphians

[Submit & Find Resources](#)

### Dress for Success Memphis

- 5 Ways to Be a More Effective Virtual Communicator - [Register](#)
- COVID-19 Recovery Resources for U.S. Women (Especially in Chicago, LA, NYC) - [Register](#)
- Networking and Job Seeking During COVID-19 Disruption - [Register](#)

### Mental Health Resources

Here are mental health resources that should be made available to your constituents:

- Text "TN" to 741741 to reach the [Crisis Text Line](#)
- "My Health Care Home" directs Middle Tennesseans to their nearest charitable clinic for prescription discounts, screenings, and more at [www.myhchTN.org](http://www.myhchTN.org).
- The [Suicide Prevention Lifeline](#) number is 800-273-8255 or chat on the website.
- Go [HERE](#) for free, anonymous, evidence-based screenings for anxiety, depression, trauma, etc.
- 24/7 Crisis Hotline: 855-274-7471 or 855-CRISIS-1
- Self-care and mental health resources from the [National Association of Social Workers](#)

## Partner Agency Updates

- **Alliance Healthcare Services** - Fully operational but have temporarily suspended group therapy and are currently utilizing telehealth (video/ZOOM/telephone).
- **Binghamton Development Corporation COVID -19 Response Fund** - The story of the BDC has always been to try to understand the needs in the Binghamton community and respond appropriately. In response to the needs we are seeing, we are establishing a COVID-19 Response Fund. The primary aim of this fund is to provide emergency assistance for Binghamton residents struggling to make rent, mortgage, and utility payments. We will deploy 100% of the funds to support residents directly. [Donate and learn more](#)
- **Catholic Charities of West Tennessee** - The only clients allowed in the building are Christ Community Healthcare Services patients seeking clinic services through the front lobby door for pre-screening. CCWTN will continue to distribute food boxes in a drive-thru lane in the parking lot, Mon-Thurs 8 am - 10:30 am as inventory is available. Currently, we are providing up to 40 boxes per day. At this time, MIFA food vouchers are not being processed, therefore no documents are required at this time but basic household information. If consumers show up and inventory is out, they will get a pass to pick up first in line the following morning. Housing Ministry clients are being served by their case managers remotely. All financial obligations and assistance are being processed in advance. Coordinated Entry assessments and intake for both Veteran and Nonveteran specific programs are occurring over the phone. Clients have access to their case managers via phone and computer.
- **Community Legal Center** - Closed to public; staff working remotely; accepting referrals and will be contacted but will not have action until courts reopen
- **Harwood Center** - Offering Tele-health ABA services; working with the school system and the charter schools to help those families and children
- **Madonna Learning Center** - transitioned to engaging and teaching students online. [Read more](#)
- **Memphis Oral School for the Deaf** - transitioned to engaging and teaching students online. [Read more](#)
- **One by One Ministries** - staff working remotely but fully operational; accepting referrals and enrolling new clients
- **Promise Development Corporation** - Reduction of staff in the office (one per program). Everyone will be available via email and phone, and the office is closed to the public.
- **RISE Foundation/Greater Memphis Financial Empowerment Center (GMFEC)** - Providing free virtual counseling to all Shelby County residents who need it. Remaining fully functional by working remotely offering telephone and video call options. Identifying clients' specific needs and helping them apply for public benefits. Reaching out to all of our existing clients to offer assistance. Virtually accepting new clients. Allowing referrals to be made by calling 901-390-4200. If you or someone you know needs assistance, do not hesitate to contact RISE at 901-507-6636, email [linda@risememphis.org](mailto:linda@risememphis.org) or register for an appointment [here](#).
- **The Hospitality Hub** - temporary women's shelter fully operational. No counseling services, intake, long distance travel or access to phones and computers. Current guests have limited access to check mail, access lockers, use restrooms, and have coffee. Work Local will continue unless cancelled by the City of Memphis.

## Partner Agency Status

- **2Unique Community Salvation Foundation** - Currently closed
- **Agape Child & Family Service** - Offices closed, but working remotely. Connectors and therapists are connecting with families via phone twice weekly.
- **Alpha Omega Veterans Services** - Currently open for business as they are considered essential. The only restrictions at this time: Public Drop-in Center at 1183 Madison is closed.
- **Bethany Christian Services** - Closed to public; staff working remotely; still accepting referrals and placing children on case-by-case basis; families still available to host
- **BRIDGES** - Closed to public; spring programming canceled/postponed; staff working remotely; following SCS lead on reopening
- **Dress for Success** - closed until further notice; not accepting referrals
- **Families Matter** - Closed with limited resources
- **Harwood Center** - Offices closed, staff working remotely.
- **JIFF** - Closed to public; staff working remotely; following SCS lead on reopening
- **Kindred Place** - currently closed and working remotely. Therapists are providing assistance in a virtually telephone.
- **Knowledge Quest** - Offices closed, but working remotely. Connecting with families weekly via telephone.
- **LeDejour Inc** - Currently Closed
- **Memphis Child Advocacy Center** - Closed to public; staff working remotely; accepting referrals and responding to emergency cases
- **Memphis Jewish Community Center** - Closed with staff working remotely
- **Mid-South Veterans Help Desk** - Closed to public; staff working remotely; accepting limited referrals
- **MIFA** - Offices currently closed. Customers are directed to the website for all assistance at this time. [www.mifa.org](http://www.mifa.org)
- **Porter Leath** - Childcare centers are closed. However, staff are working remotely and communicating with parents via telephone.
- **Raleigh Community Childcare** - All services suspended with the exception of childcare
- **Refugee Empowerment Program** - Closed to public; staff working remotely; accepting limited referrals
- **STS Enterprise** - closed until further notice; all programming and events canceled
- **Tech 901** - Offices currently closed, working remotely.
- **UCAN of Memphis** - closed until further notice; all programming and events canceled; following SCS lead on when to re-engage with students
- **Urban Strategies** - Working remotely with limited staff. Customers are in need of household items such as soap, toilet paper, Clorox, cleaning supplies, etc.
- **YMCA** - Closed to public; staff working remotely; following SCS lead on reopening
- **YWCA** - Admin office is closed with remote work. Domestic Violence shelter is accepting clients and is fully operational.

## DTD Data & Updates

For the most up-to-date information on DTD partner agencies, including hours and changes to service delivery, visit <https://www.surveymonkey.com/results/SM-BZTSFBDM7/>.

Referrals for programs and services should continue to be sent using CoactionNet and updated via [The Dashboard](#). If your agency has an update to share, please complete another survey entry so we can maintain accurate information. Additionally, you can contact your associate to provide or receive updated information.

## DTD Technical Assistance

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Visit Driving The Dream

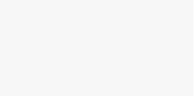


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