



UNITED WAY OF THE MID-SOUTH

DRIVING THE DREAM

POVERTY to PROSPERITY NEWS

April 2020



United Way's Relief Call Center powered by *Driving The Dream* launched

United Way of the Mid-South has developed an immediate response to the COVID-19 pandemic. We are extending the reach of our *Driving The Dream* initiative to support Mid-Southerners who may find themselves needing food, rent or mortgage assistance, mental health, child care or other social services in the wake of terminations and furloughs.

United Way's Relief Call Center powered by *Driving The Dream* has the capacity to put callers in contact with multiple agencies without individuals having to repeat the circumstances for the call. In this unprecedented time, our United Way felt compelled to support the general public by actually helping to connect callers to essential services, and by providing follow-up to ensure those connections were made.

United Way's Relief Call Center powered by *Driving The Dream* will be available to the public Monday through Friday from 8:30 a.m. until 5:00 p.m. Individuals in need can call 1-888-709-0630, and United Way employees with social services backgrounds will triage their needs with the agencies which can support them. Their information will be added to our *Driving The Dream* network, and agencies will reach out to provide them with the necessary services. After hours, individuals may access our online intake form via call.drivingthedream.org and receive a return call the next business day to offer assistance.

[Learn more](#) about the United Way Relief Call Center and the COVID-19 Economic Relief Fund.

Workforce Development Resources

Dress for Success Memphis - Networking and Job Seeking During COVID-19 Disruption - [Register](#)

The Greater Memphis Chamber is maintaining a listing of companies in Memphis with immediate hiring needs. [Click here](#) for the full list.

Tennessee Talent Exchange powered by Jobs4TN, a new initiative to help you find work in the grocery, retail and logistics industries now. Tennessee Grocers & Convenient Store Association, the Retail Association, and Hospitality TN partnered with the TN Department of Labor and Workforce Development to quickly connect job seekers to hiring companies in the grocery, retail, and logistics industry. [Apply here](#)

COVID-19 Resource Guide

Community Alliance for the Homeless COVID-19 Updates - [Resources & agency updates](#)

Community Crisis Resources: Help for Memphians - [Submit & Find Resources](#)

Momentum Nonprofit Partners to host virtual training opportunities - [Click here](#) to register for an upcoming session

Tennessee Establishes Hotline for Applicants Applying for Emergency Cash Assistance - Disaster Hotline enabling families to check application status for assistance related to COVID-19. [Learn more](#)

Mental Health Resources - Resources that should be made available to your constituents:

- Text "TN" to 741741 to reach the 24/7 [Crisis Text Line](#)
- My Health Care Home directs Tennesseans to their nearest charitable clinic for prescription discounts, screenings, and more at www.myhchTN.org.
- The [Suicide Prevention Lifeline](#) number is 800-273-8255 or chat on the website.
- Go [HERE](#) for free, anonymous, evidence-based screenings for anxiety, depression, trauma, etc.
- 24/7 Crisis Hotline: 855-274-7471 or 855-CRISIS-1
- Self-care and mental health resources from the [National Association of Social Workers](#)

Partner Agency Updates

- **Goodwill Homes Community Services, Inc.** - Goodwill Homes is a multi-service agency. The current operations status is as follows:
 - Early Head Start – The center is closed. The staff are working remotely and contacting parents weekly via telephone.
 - Foster Care Department - Working remotely. Wednesday is designated as their office day for department business,
 - Title III - Staff are onsite working and contacting the clients weekly. The clients are able to pick up a meal for lunch daily.
 - Adult Day Care Program - Staff are on-site conducting weekly phone contact and delivering meals to a limited number of clients.
 - Bearman Golden Gardens - Staff are working remotely from home and come in the office as needed.
 - Admin.- Staff are working remotely and are in the office when necessary to conduct essential agency business between the hours of 10:00am – 2:30 pm.
- **Knowledge Quest** - As a general update, we have been testing virtual experiences this week and we are planning for a full KQ programmatic expression...virtually. We have gotten responses back for over 200 of our families as we continue to assess needs and gauging our families' current household capacity for virtual experiences. We will start by getting essential technology into the homes of families. We will continue to keep you posted on these developments as well.
- **Le Dujour HERO Village** - Open to provide consults for parents of school-aged children in 38118 and 38125
- **Memphis Urban League** - MUL is closed to the public; staff is working remotely; still orienting clients and referring clients to job opportunities. Our staff is available via phone; providing workforce development webinars (dates and times vary). Follow us on [Facebook](#) for Save Our Sons, Man Up Mondays, and Motivational Moments and Memphis Urban League Updates to stay informed.
- **Meritan** - Meritan is open. All staff that are able to work remotely are doing so. We are continuing to screen all visitors to the offices as well as expecting all employees to screen themselves daily. We continue to follow all the CDC guidelines regarding social distancing. DTD Hub Care Coordination staff is working 100% remotely and not conducting in-person meetings, but the care coordination hub is accepting referrals and enrolling new clients.
- **Neighborhood Christian Centers** - NCC is currently open to the public for essential services. We are managing our mobile pantry and drive-thru pantry that includes other essential items. The team is conducting neighbor care calls and case management to families that have been utilizing NCC Crisis Services and families that live on our properties. We are preparing to incorporate a referral-only homebound delivery service for non-senior citizens, non-veterans, and those who are not disabled or have special needs. NCC must receive a referral from another agency for these individuals requesting homebound delivery services. Referral instructions will be issued through the Driving The Dream network when details have been confirmed.
- **Sweet Cheeks Diaper Ministry** - Diaper Distribution Drive-Thru [Learn more](#)

DTD Updates

If your agency has an update to share, please email Chelsea.Brock@uwmidssouth.org or Karlescia.Brookins@uwmidssouth.org so we can maintain accurate information. Additionally, you can contact your associate to provide, or receive, updated information.

DTD Technical Assistance

[Eric Burden](#), Associate Director, Data & Quality Improvement

[Candace Sanders](#), Data & Quality Improvement Analyst

[Chelsea Brock](#), Data & Quality Improvement Associate

Visit [Driving The Dream](#)



UWMIDSOUTH.ORG | 1005 Tillman St., Memphis, TN 38112

[Manage](#) your preferences | [Opt out](#) using TrueRemove®

Got this as a forward? [Sign up](#) to receive our future emails.

View this email [online](#).

1005 Tillman St
Memphis, TN | 38112 US

This email was sent to .
To continue receiving our emails, add us to your address book.

emma

[Subscribe](#) to our email list.