



UNITED WAY OF THE MID-SOUTH

DRIVING THE DREAM

POVERTY to PROSPERITY NEWS

March 2020

New DTD Partners

Join us in welcoming **Shelby County Schools** and the **Shelby County Department of Human Services** as our two newest *Driving The Dream* referral network partner agencies. We are excited about working with their teams of counselors, social workers and family support specialists to make referrals on behalf of their clients. We expect them to start making referrals in the late spring.



Department of Human Services

CaseWorthy Rollout

Our new database system will launch on Thursday, April 30th. Set some time aside to learn how to use CaseWorthy to enter your client referrals.



MILESTONE	START DATE	Est. COMPLETION DATE
PLANNING	Tuesday, August 6, 2019	Thursday, September 5, 2019
TRAINING	Monday, September 2, 2019	Friday, October 4, 2019
DISCOVERY/REQUIREMENTS	Monday, September 16, 2019	Friday, September 20, 2019
DESIGN DOCUMENT	Tuesday, December 3, 2019	Thursday, January 2, 2020
APPLICATION CONFIGURATION	Thursday, January 23, 2020	Thursday, March 26, 2020
DATA CONVERSION	Tuesday, January 7, 2020	Monday, April 6, 2020
USER ACCEPTANCE TESTING	Wednesday, April 1, 2020	Thursday, April 16, 2020
GO-LIVE	Wednesday, April 29, 2020	Thursday, April 30, 2020

"I am grateful for the personalized care and approach my care coordinator used to aid in my navigation of the education and housing systems in Memphis. As a new Memphian, I did not know where to begin. My coordinator came at the right time. My family and I are beyond thankful for her patience, professionalism, and knowledge."

~TH

UPCOMING EVENTS

March 11th

- 10:00 a.m. - 11:00 a.m.
- Phase I - Introduction to DTD

March 18th

- 1:00 p.m. - 2:30 p.m.
- Two-Gen Learning Community - Education Focus

March 25th

- 1:00 p.m. - 3:00 p.m.
- Phase III - Accelerate Training

April 8th

- 10:00 a.m. - 11:00 a.m.
- Phase I - Introduction to DTD

May 20th

- 1:00 p.m. - 2:30 p.m.
- Referral Network Partner Quality Improvement Meeting

CLIENT OUTCOMES

July 1, 2019 - January 31, 2020

- **45%** of DTD clients felt more hopeful
- **40.7%** of DTD families report they are moving towards self-sufficiency
- **58%** of all DTD clients enrolled in the services for which they were referred

TESTIMONIALS

"My week of Transition to Success (TTS) training was just what I needed. The training was engaging and provided me with a new perspective on how to approach and work with the families I serve. Thank you, for the opportunity!"

- PARTNER QUOTE

Visit Driving The Dream

